

Responder® 5000 Software

Robust, Uncomplicated Solution for Communication Needs

Now you can improve staff morale and reduce team turnover with this robust, straight-forward solution:

- Simple installation, on-boarding and implementation
- Scalable, reliable, low maintenance system
- Comprehensive, easy-to-read, easy-to-create reporting



Greater transparency, higher satisfaction for staff and patients

The Responder® 5000 Application is web-based software offering several different modules that make the most of the Responder 5000 Nurse Call System. Healthcare facilities can utilise Activities Boards for real-time activities views, room and patient management tools for operational support, a reporting module for longer-term analysis of patient/nurse communications, and an administration module with tools for user customisation.

Nurse Call Activities Displayed in Real Time

The Activity Board is the centerpiece of the Responder 5000 Application, offering a visual overview of staff activity.

- Allows staff members with proper access rights to view the nurse call activities within a facility in real time.
- Offers customisable views with eleven different data elements displaying location, patient and physician information.
- Displays selected active calls from one or multiple units within a facility, a great solution for facilities implementing a centralised nurse call triage area.
- Font colors, sizes and styles, and use of tones, can be customised for each Activity Board.

Room #	Call Type	First Name	Doctor	Notes
407	Patient	James	Dr. Paul	None
411	Patient	Michael	Dr. Garcia	Hard of hearing
404	Call Type	Ann	Dr. Paul	Speaks Spanish
404	Patient	Jane	Dr. Garcia	MIR at 2PM
403	Patient	James	Dr. Garcia	None
419	Patient	Stephen	Dr. Garcia	None
409	Patient	Melissa	Dr. Garcia	MIR at 4PM
408	Patient	Benjamin	Dr. Paul	None
408	Patient	Nick	Dr. Garcia	None
409	Call Type	Anette	Dr. Paul	Speaks Polish



An insightful view of your nurse call activities has never been easier or more accessible:

- Customisable real-time nurse call activities views
- Powerful reporting
- Better patient management
- Robust and efficient administration

Automated Reporting Frees Up Staff Time

Several different reports help staff improve performance and meet patient response goals. View summary or detail of all the historical staff response goals and nurse call activities from units, rooms/beds and patients within a facility.



A robust recurring reporting mechanism allows for any of the five reports to be configured, generated and delivered automatically via email on specific days of the week to staff members.

Patient Detail Views Easily Managed

This module displays a compact view of all patients within a facility for efficient patient management:

- Assign individual staff members access authority
- Add or edit patient personal and location information anytime as needed
- Access existing and newly added data across other Responder® 5000 Application modules including Activity Boards and Reports



Process Flow Controlled with Robust Administration Tools

The Responder 5000 Application's robust administration module enables total control, customisation and maintenance of the system.

This module allows system administrators to manage the staff members' information and authentication credentials, access to the system, patient detail information and Activity Boards from different units of the facility.



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